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Question: 54

Every night at midnight a batch process is invoked to invoice all orders received that day.

How will the time midnight be represented on a use case diagram?
A . As a use case.
B . As an association.
C . As an actor.
D . As a system boundary.

Answer: C

Question: 55

An analyst is defining the requirements for an online booking system and wishes to show the business managers the look and feel of the system in order to elicit usability requirements.

What investigation technique should the analyst use?
A . Workshops.
B . Interviewing.
C . Ethnographic study.
D . Prototyping.

Answer: D

Question: 56

The required competencies of a business analyst are classified into three categories.

Which of the following is one of these three categories?
A . Management Qualities.
B . Business Knowledge.
C . IT Skills.
D . Project Skills.

Answer: B

Question: 57

Which of the following statements is TRUE?
A . The IRR of every project is based on it achieving a Net Present Value of zero.
B . It is preferable for the calculated IRR of a project to be below bank interest rates.
C . Discounted cash flows do not usually take into account the time value of money.
D . When comparing two projects, the one with the lower NPV should be preferred.

Answer: A

Question: 58

One of the stages of the Business Activity Process Model is ‘Consider the perspectives’.

Which of the following would be particularly relevant in this stage?
A . PESTLE analysis.
B . Requirements Modelling.
C . Cost Benefit Analysis.
D . Business Activity Modelling.

Answer: D

Question: 59

Which of the following models shows the driving and resisting forces of change?
A . Force field analysis.
B . Five forces model.
C . Power/impact grid.
D . Learning cycle.

Answer: A

Question: 60

Which of the following is likely to be shown as a process in a swim-lane diagram of a library book borrowing system?
A . Book.
B . Librarian.
C . Borrowing Limit.
D . Borrow book.

Answer: D

Question: 61

Different reactions may be observed when a change to working methods is proposed.

These reactions include:

a. Enthusiasm for the change.

b. Fear of the change.

c. Reduced performance on the job.

d. Reluctant acceptance of the change.

Which of the following represents the typical sequence of these four reactions?
A . b, d, c and a.

B . a, b, c and d.
C . b, c, d and a.
D . a, b, d and c.

Answer: C

Question: 62

Style guides, manuals and job descriptions are examples of what type of knowledge?
A . Explicit.
B . Implicit.
C . Tacit.
D . Organizational.

Answer: A

Question: 63

Which of the following may be used to document the outcomes of a workshop?
A . Mind maps.
B . Brainwriting.
C . Round robin.
D . Stepwise refinement.

Answer: A

Question: 64

When running workshops, it is useful to have someone with a role that includes specific responsibility for keeping attendees focused on achieving the objective of the workshop.

Which of the following terms describes this role?
A . The arbitrator.
B . The scribe.
C . The stakeholder.
D . The facilitator.

Answer: D

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