QUESTIONS & ANSWERS
Kill your exam at first Attempt

KILL EXAMS

Scrum

PSPO-II

Professional Scrum Product Owner II

Question: 74

Which of the following measures would help you understand the potential market for your product? (choose the best answer)
A. All of the above.
B. Usage Index.
C. Quarterly revenue trends.
D. Net Promoter Score (NPS).
E. Market Share trends.

Answer: A

Explanation:

All of these measures will help you to understand the needs of potential customers.

Question: 75

Dereck is a Product Owner of a product with a variety of stakeholders. The stakeholders are pressing Yasmine to add all of their feature requests into the next release. Each one says that their feature is urgent. As Product Owner, Yasmine has confirmed that their requests are indeed important.

What should Yasmine do? (choose the best answer)
A. Iteratively and incrementally release when single outcomes are fullfilled, even though not all features are done.
B. Delegate prioritization to the Product Director in order to protect the Product Backlog.
C. Hire additional team members in order to manage the extra work.
D. Release only when all features have been completed.

Answer: A

Explanation:

Releasing your product to customers and users early and often will provide you with valuable information to help you to find out if you have delivered value for them and making future decisions. The sooner something can be released, the quicker you can make informed decisions. It is not possible to fully determine the value of a Product Backlog Item upfront. Only after you've released something to the customers/users and received feedback only then can you validate the value proposition.

Question: 76

A "cone of uncertainty" can be used to do what? (choose the best answer)
A. Visualize the uncertainty of the potential value that a Scrum Team delivers over time.

B. Rapidly identify and prioritize all uncertainties.
C. Determine whether to cut quality, similar to the "Iron Triangle" of project management.
D. Represent the relative level of difficulty for predicting the velocity of individual team members.

Answer: A

Explanation:

Cone of Uncertainty describes the evolution of the amount of best case uncertainty during a project. At the beginning of a project, comparatively little is known about the product or work results, and so estimates are subject to large uncertainty. As more research and development is done, more information is learned about the project, and the uncertainty then tends to decrease, reaching 0% when all residual risk has been terminated or transferred

Question: 77

Experiments include which of the following aspects?
A. Running the experiments
B. Adapting your goals or your approach based on what you learned
C. Inspecting results
D. All of these apply
E. Forming a hypothesis for improvement.

Answer: D

Explanation:

Experiments include all of these aspects. Run experiments that involve forming hypotheses that are intended to advance the organization toward their current Intermediate Goal. As they run these experiments and gather results, they use the evidence they obtain to evaluate their goals and determine their next steps to advance toward these goals. Experimentation Loop. Forming a hypothesis for improvement, Running your experiments, Inspecting your results. Adapting your goals or your approach based on what you learned.

Question: 78

The CEO questions Mike, the Product Owner, on the data showing the usage rates. He believes feature usage is not the right measure. You are the Product Owner, you have confirmed that the data is accurate and determine that the data is valuable to the team and product.

What should you do? (choose the best answer)
A. Continue to measure the usage feature but not publish the data.
B. Continue to measure and publish the data and use it to inform your decisions.
C. Stop measuring to appease the CEO.

Answer: B

Explanation:

Values of Scrum: openness and transparency. It means you have to publish your data, your result to stakeholders

(transparency = everyone is on the same page, openness = let them discuss the results). Then use the data to inform your decisions.

Question: 79

Which of the following statements is true: (choose the best answer)
A. The more time spent defining and reviewing project requirements helps to increase the chances of success.
B. Empirical approaches are best suited for simple problems.
C. Spending more time identifying and mitigating risk helps to increase the chance of success.
D. Delivering a solution and gathering feedback provides valuable insights for what to do next.

Answer: D

Explanation:

The most important stakeholders to satisfy are the end-users. Gathering feedback is an important step in understanding their needs and what should be done next.

Question: 80

You cannot get your stakeholders to agree on which features might provide the most value.

How should you resolve this disagreement? (choose the best answer)
A. All of the above.
B. Deliver a small part of a feature to customers and gather insights.
C. Organize an activity where stakeholders can vote and "buy a feature".
D. Find someone who has higher authority than the stakeholders to make a decision.

Answer: B

Explanation:

As uncertainty is high, conducting small part of a feature (experiments) is the best way to test your hypothesis and gather insights.

Question: 81

Your organization uses NPS (Net Promoter Score) measures to understand your customers' satisfaction levels. Your team had invested a lot of time and effort creating and delivering a release that included many new product features. After a few months, you see that the NPS score did not improve.

What other measures can help you to better understand this outcome? (choose the best two answers)
A. Market Share
B. Lead Time
C. Release Frequency
D. Installed Version
E. Feature Usage Index

Answer: B,E

Explanation:

Feature Usage Index helps to measure usage, by feature, to help infer the degree to which customers find the product useful and whether actual usage meets expectations on how long users should be taking with a feature.

Lead Time is the amount of time from when an idea is proposed, or a hypothesis is formed until a customer can benefit from that idea. This measure may vary based on customer and product. It is a contributing factor to customer satisfaction.

Question: 82

When the Product Backlog is updated? (choose the best answer)
A. Before the Sprint Planning to know the total amount of work that needs to complete within a Sprint.
B. All of the above.
C. It is updated as either the new information or the insights emerge.
D. After the Daily Scrum to ensure an accurate daily overview of project progress.
E. The Product Owner should not do that. It's the Developers's responsibility.

Answer: C

Explanation:

The Product Backlog is a living artifact. It evolves throughout the product life cycle. It is updated as either the new information or the insights emerge. The Product Owner could update the Product Backlog anytime. She/he does not have to wait for any formal Sprint events.

Question: 83

When determining the ordering of an item on the Product Backlog, what are some things a Product Owner should consider? (choose all that apply)
A. Alignment with business strategy and goals
B. Importance to customers
C. The complexity of developing the Product Backlog Item
D. Risk
E. Alignment and dependencies with existing Product Backlog items

Answer: A,B,C,D,E

Explanation:

All of them are correct.

WHY ORDERING YOUR BACKLOG IS IMPORTANT

There are many reasons why having a healthy, ordered product backlog is important to teams.